

Who Do I Contact?

Public Works related issues include: trees/branches down on public right of way; flooding/water over roadway; clogged catch basins, ditches, and culverts; problems and/or questions on garbage or recycling services; traffic/pedestrian signal timing, outages/flashing; street signs down; street light outages; missing/broken storm drain grate; potholes; clean-up efforts/illegal dumping; automotive fluid spills (car accidents); street sweeping; Emergency Management efforts; and snow plowing/sanding requests.

Emergencies requiring immediate assistance 9-1-1

To report a concern during regular business hours (8:00 AM to 5:00 PM), please call (253) 835-2700 or report your concern electronically.

If your concern/issue is non-emergent, but requires attention prior to the next business day, please call:

After Hours Call-Out Service (Public Works Issues) (800) 400-0749

TO REPORT POWER OUTAGE:

Puget Sound Energy (www.pse.com , click on outage information) (Electricity and natural gas)	(888) 225-5773
Tacoma Power (www.mytpu.org/tacomapower/outage-safety/power-at-1.htm) (Tacoma Power service area)	(253) 502-8602

TO REPORT DRINKING WATER AND/OR SEWER PROBLEMS:

Lakehaven Utility District (http://www.lakehaven.org/273/24-Hour-Emergency) (Water and sewer)	(253) 941-1516
Highline Water District (http://highlinewater.org) (Water)	(206) 824-0375
Midway Sewer District (www.midwaysewer.org) (Sewer)	(206) 824-4960
Tacoma Water (http://www.mytpu.org/tacomawater/Default.htm) (Water)	(253) 502-8344

TELEPHONE, CABLE, INTERNET:

CenturyLink (http://www.centurylink.com/home/?refCode=RES000002375)	(866) 963-6665
Comcast (http://comcast.com/default.csp)	(877) 824-2288

OTHER SERVICE PROVIDERS:

WA State Department of Transportation (http://wsdot.wa.gov/home.htm) (WSDOT signal/road maintenance - 24/7)	(206) 440-4490
King County (http://kingcounty.gov/transportation/kcdot/Roads.aspx) Roads Services	(206) 296-8100
Traffic Signals	(206) 477-2535
Federal Way Public Schools District #210 (http://fwps.org/) (After hours – voicemail option only)	(253) 945-2000
King County Metro (http://metro.kingcounty.gov/) (Work Centers)	(206) 477-3850
WA State Department of Ecology (http://www.ecy.wa.gov/ecyhome.html) (24/7)	(425) 649-7000
Waste Management (http://www.wm.com/index.jsp)	(253) 833-3333